



RedSail Technologies™ Introduces an All-New Customer Portal

The RedSail Hub is an intuitive, in-depth, customer-friendly portal that provides relevant content and materials. Customers can **discover** training and video content by utilizing the new search feature, **connect** with peers and subject-matter experts in an online forum, and **resolve** questions and uncover new solutions quickly. Visit the Hub anytime - 24/7.



Interactive Customer Forum

Connect with other customers and RedSail staff to talk about product ideas and best practices – plus, follow a post to be notified!



Product-Specific Content

Access automatically filtered content that aligns with the products/services you have.



Search Feature

Search across all RedSail Technologies' information to explore only content for the products that matter most to you.



Self-Serve Case Management

Create, access, and manage support cases. Attach files, examples, screenshots, and more to help reach a resolution – quickly.



Additional Features

- Account Types & Restrictions
- Alerts & Notifications
- Downloadable Forms, Service Packs, and QSUs
- Knowledge Base
- News Gateway
- Product Enhancements
- Product Help Guides
- Regulatory Documents
- Release Notes
- Service Subscriptions
- Single Sign-On
- Training Documents

Benefits

- Sign on from anywhere – desktop or mobile devices.
- Stay informed with all relevant content – filtered specifically for you.
- Search product-specific content – all in one place, all on your time.
- Easily stay up-to-date – download service packs, forms, and more.
- Track the status of your open cases/tickets – stay in the loop on findings and resolutions.



Learn more and get started!

redsailtechnologies.com/hub

For questions, call or email us at:

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